



Security News

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E-mail: consult@moonsecurity.com



800-722-1070 - July/August/September 2012 - 509-545-1881

From the desk of:

Michael A. Miller, President



Introducing: Active Video

Thanks to you, Moon Security Services, Inc. is celebrating 55 years of service in the North-western United States.

Advances in technology allow us to bring many new and exciting solutions for your security needs. Innovations in home and business security now make your job a lot easier.

I would like to highlight one of these solutions by sharing a scenario with you.

You receive notice of an alarm event at your business – 3:00am – Yep, in the morning! Central Station now receives a *video clip* showing 5-10 seconds before the event and is able to view who or what caused the event to activate.

Central Station now has a *live view* and can look at all the cameras in the facility, communicating to you as well as

the police department the current disposition of the event.

Oh, wait a minute – *the video clip* also comes to your smart phone! This will enable you to see what is happening; you may even decide to cancel the dispatch. After all, maybe it is just an employee going into a sensitive area at the wrong time of the night. This is a great risk management tool that you now have at your fingertips.

Do you want to find out more about this exciting product, ACTIVE VIDEO? Please call us for a free demonstration and quote.

Yours for better security,

Michael A. Miller
President

MSSI Pasco Offices
 President
 Michael A. Miller

Vice President
 Laurel Heinemann

Secretary/Treasurer
 Jolene Nelsen

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 John Peterson

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EHM Operations Manager
 Laurel Heinemann

Spokane Alarm
 Division Manager
 Don Crawford

Wenatchee Alarm
 Division Manager
 Jade Kozelisky

Giving Back!

We had an awesome experience on April 21, 2012! Tom Pitcher, Rick Nixon, Dan Cummings, Maria Mendoza, Sofia Cardenas, John Peterson and Maria Rico participated in Cadwell Dental's "Dentistry from the Heart." People who really needed the service were helped by a volunteer team of dentists and dental hygienists.

Moon Security Services, Inc. assisted over 80 low income people with registration, translation and security service. We worked with Tami Peterson of Cherry Creek Radio. She got the word out to the community and provided public service announcements.

The weather was perfect for the outside registration tables. Everyone had a great time. It always feels good to give back to our community.

12 Summer Cooling Tips for your Home!



Take this information under advisement as the temperatures start to climb!!

- 1. Reduce the cooling load by employing cost-effective conservation measures. Provide effective shade for east and west windows. When possible, delay heat-generating activities such as dishwashing until evening on hot days.*
- 2. Over most of the cooling season, keep the house closed tight during the day. Don't let in unwanted heat and humidity. Ventilate at night either naturally or with fans.*
- 3. You can help get rid of unwanted heat through ventilation if the temperature of the incoming air is 77 F or lower. (This strategy works most effectively at night and on cooler days.) Window fans for ventilation are a good option if used properly. They should be located on the downwind side of the house facing out. A window should be open in each room. Interior doors must remain open to allow air flow.*
- 4. Use ceiling fans to increase comfort levels at higher thermostat settings. The standard human comfort range for light clothing in the summer is between 72 F and 78 F. To extend the comfort range to 82 F, you need a breeze of about 2.5 ft/sec or 1.7 mph. A slow-turning ceiling-mounted paddle fan can easily provide this air flow.*
- 5. In hot climates, plant shade trees around the house. Don't plant trees on the South if you want to benefit from passive solar heating in the winter.*
- 6. If you have an older central air conditioner, consider replacing the outdoor compressor with a modern, high-efficiency unit. Make sure that it is properly matched to the indoor unit.*
- 7. If buying a new air conditioner, be sure that it is properly sized. Get assistance from an energy auditor or air conditioning contractor.*
- 8. Buy a high-efficiency air conditioner: for room air conditioners, the energy efficiency ratio (EER) rating should be above 10; for central air conditioners, look for a seasonal energy efficiency ratio (SEER) rating above 12.*
- 9. In hot, humid climates, make sure that the air conditioner you buy will adequately get rid of high humidity. Models with variable or multi-speed blowers are generally best. Try to keep moisture sources out of the house.*
- 10. Try not to use a dehumidifier at the same time your air conditioner is operating. The dehumidifier will increase the cooling load and force the air conditioner to work harder.*
- 11. Seal all air conditioner ducts, and insulate ducts that run through unheated basements, crawl spaces, and attics.*
- 12. Keep the thermostat set at 78 degrees F or higher if using ceiling fans. Don't air-condition unused rooms.*

Gotcha!!

GOTCHA!!
GOTCHA!!

Gotcha!!

Kids Breaking INTO School???

When our Central Dispatch Center received the alarms from a middle school **door and motion detectors**, they followed their instructions. The responsible party was contacted and police were notified. Three young kids were caught in the act of “borrowing” computers. Computers were returned to the school district, saving hundreds of dollars.

It's Boating Time!!!

One of our roving patrolmen spotted a gate standing open at one of our marinas that appeared to have been crashed through. He was checking the area when he heard a noise coming from the opposite end of the dock and saw 2 males running from the area. Responsible parties were called along with the local police. No apprehensions were made that night but the bad guys know we're watching.

Heavy Metal!!!

With the cost of *everything* going sky high today, metals are at a premium. So when our Central Dispatch Center received an alarm on a **yard beam** where we know there are metals stored, police were immediately notified. Thanks to their quick response they apprehended 3 subjects still loading copper wire into the bed of their pick up. The responsible party did not sustain loss. The fence was repaired and everybody's happy.

**CO: Stopping
a Silent Killer**



CO (Carbon Monoxide) is an odorless, colorless and tasteless gas. It is also a very toxic substance that can render a person unconscious or dead, depending on the concentration that may be within a space.

Every year there are a number of deaths and injuries from CO exposure. Most occur within residential occupancies. CO is the result of appliances or devices that produce products from combustion, such as natural gas, petroleum and wood. When there is direct injection of CO into a poorly ventilated space or through a leak within a heater or other fuel-burning appliance, the concentrations will begin to rise.

Is your system able to add a CO detector? How much does it cost? Give your Customer Service Department a call and we will get back to you with the answers!

Don't wait until it is too late! One call and we will start the ball rolling to a safer summer for you and your family!

**UNIFORMED SECURITY
& PATROL DIVISION**



We can help you by:

- * Lowering the cost of vandalism and theft by patrolling your site in a marked patrol vehicle, or by posting a uniformed security officer on the site. Both services provide a highly visible deterrent to crime.
- * Helping you retain long-term clients and attract new clients by providing a safe and secure environment.
- * Keeping you from incurring costly and potential legal liabilities stemming from having untrained or unlicensed personnel performing security services.

Moon Security Services, Inc. is a leader in Uniformed Security and Patrol Services. We have over 50 years of service and experience to offer you. In accordance with Washington and Oregon State law, our Uniformed Security and Patrol Department will only post trained, qualified, licensed and bonded personnel to our clients' work sites.

Call Us For Rates: Gil Brown or David Cluck
1-509-545-1881 or 1-800-722-1070
Website: www.moonsecurity.com

PAYMENT OPTIONS:

Greetings,

Here we are well into another year. The economy has changed for all of us and brought higher costs and expenses. As a result, the decision to make rate changes is unavoidable. Our last increase was in 2005. We came to this conclusion after a thorough review of our current expenses such as normal cost of living increases for our employees, gas prices, taxes and much more.

We are increasing our monthly monitoring rates by \$3.00 across the board in all account categories as of April 1st, 2012.

HOWEVER...

We have also found a way to **decrease** our costs by \$2.00 a month – per client. We are able to save that much in postage and mailing supplies if we can have the option of sending you the invoices by email and have you pay by either ACH or EFT processes.

If you will fill out the information on the reverse side of this letter, allowing us to email you the invoices and make your monthly payments by ACH or EFT – **the increase in your monthly monitoring will be \$1.00, not \$3.00.** If you are not already taking advantage of our paperless invoice process, please complete the enclosed ACH/EFT form and mail it to us. We must have a **voided** check with the ACH form.

Information entrusted to us is of vital importance and will never be sold or given out without your permission. As your chosen security company, we value the relationship you have built with us. We are committed to providing the best in customer service to you!

Thank you for your patience and consideration in this matter.

Michael A. Miller
President
Moon Security Services, Inc.
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Payment on line

You asked—We answered!!
CHECK ON OUR WEBSITE—Existing Clients
WWW.MOONSECURITY.COM
MC—Visa—Amex—Discover—Paypal

Moon Security Services, Inc.

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AUTHORIZATION AGREEMENT FOR DIRECT PAYMENTS
(ACH DEBITS/CREDITS)

Print clearly your email address:

I (we) hereby authorize Moon Security Services, Inc., to initiate debit and credit entries to my (our) _____ checking account _____ savings account (select one) from the depository financial institution named below, and to debit and credit the same to such account. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provision of U.S. law. I (we) have enclosed a **voided** check with this form. (This is required to complete the ACH process).

Depository Name _____ Branch _____

City _____ State _____ Zip _____

Routing Number _____ Account Number _____

This account is to be debited and credited starting on _____ in the amount of \$ _____ each ___ month ___ qtr ___ semi-annual ___ annual. (pick a date for your ACH between the 1st thru the 12th of each month)

This authorization is to remain in full force and effect until Moon Security Services, Inc. has received written notification from me (or either of us) of its termination in such time and in such manner as to afford Moon Security Services, Inc. and depository institution a reasonable opportunity to act upon it.

Customer Account # _____

Name (s) _____
Printed name

Signature _____
Date _____

Note: written debit authorization must provide that the receiver may revoke the authorization only by notifying the originator in the manner specified in the authorization.

If you wish to pay by credit card:

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Credit card number exp date verification code